

APR
2020

OHANA NAVY INSIGHTS NEWS & STORIES




HUNT
MILITARY COMMUNITIES

PROUDLY SUPPORTING THE
MONTH OF THE MILITARY CHILD




SUBMISSION DEADLINE:
11:59 PM | APRIL 20TH
LEARN MORE @
HUNTLITTLEHEROES.ORG



CALLING ALL LITTLE HEROES

Visit huntlittleheroes.org for more information

Our President's Message



April is the Month of the Military Child and during this month especially, Hunt Military Communities celebrates the youngest members of our communities. The smallest warriors, the children, often make some of the

most significant sacrifices moving from state to state, school to school, and having parents deployed for long periods, along with many other challenges military families face. We are proud to acknowledge and support the tremendous strength and resiliency children of our military families display. This year, for the first time, we are launching "Hunt Little Heroes." We ask that your children share stories of what they think it takes to be a hero and how they've been a positive influence in their community. Applicants are asked to submit a 300-word essay, a video no longer than 2 minutes, or a drawing telling their "Hero Story" in their own unique way. For the "younger" heroes, a photo with a short blurb may also be submitted. All applicants will receive a complimentary Hunt Little Heroes cape and mask. Each selected Hunt Little Hero will act as "Hero for the day" at a special celebratory event at their local Hunt community in honor of Month of the Military Child. Applicants can visit <https://www.huntmilitarycommunities.com/our-communities> to see whether they qualify and to submit their story. From all of us here at HMC, thank you for your service and sacrifice.

Best,

John Ehle
President - Hunt Military Communities

WE ARE HERE TO SERVE YOU!

Through the current COVID climate, we want you to know that we are here for you! Our virtual offices are open and we are ready to help! While our physical offices are closed until further notice, we encourage you to call, email, visit our website, or stay connected with us on social media.

We continue to take maintenance requests for emergency, urgent, and life, health, and safety concerns. We are postponing responses to routine work orders and preventative maintenance inside homes until restrictions are lifted. We are happy to drop-off any self-help items such as specialty light bulbs, filters, or extra trash bags if you are taking this opportunity to spring clean! Remember to check our website, email or your Rent Café app for updates!

Aloha ~ Your Resident Services Team



WE HAVE A FREE APP FOR THAT

HUNT
MILITARY COMMUNITIES

HAVE YOU SIGNED UP FOR OUR RESIDENT PORTAL?

- Enjoy 24/7 self-service account management
- Submit & track routine maintenance requests
- Opt in to SMS Text
- Communicate with your on-site team
- Check out upcoming community events & more!

JOIN TODAY! Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the **RENTCafé App*** at: 

*Must know property name & zip code; Emergency messages do not require opt in.

VIRTUAL FUN!

Looking for something fun to do while practicing social distancing? Join us for our virtual activities happening all this month! There will be giveaways and prizes for winners!

Check us out on [Facebook](#) to join the fun!

Mondays

Monday Mash FB Bingo | Join us every Monday this month with your families, friends, and neighbors for a text live virtual game of Bingo! JOIN THE FUN!



Tuesdays

Trivia Tuesday | Join us every Tuesday as we post a fun trivia question for you to research and answer. All residents providing the correct answer are then entered into a drawing for a prize!

Wednesdays

Wacky Wednesday | Join us every Wednesday for a new family challenge! This event is devoted to family friendly activities that are easy and fun to do at home.



Thursdays

Thankful Thursday | Join us every Thursday as we share reasons to continue being thankful! This event is centered around thankfulness and helping us to realize how blessed we are regardless of the current situation. #THANKFUL

Fridays

Field Trip Friday | Join us every Friday for a new virtual tour experience. We will be visiting museums, theme parks, national geographic locations, etc. Each week is a new FUN destination.



Saturdays

Sanity Saturday | Join us every Saturday as we focus on wellness, exercise, and health!

Sundays

Soulful Sunday | Join us every Sunday as we share an inspiring story or quote to create positive vibes and wellbeing.

RESIDENT SERVICES CORNER

Friendly Community Reminders

One of the best things about living in an Ohana Community is the family, friendly environment. Each day, families are outside enjoying the awesome Hawaii weather. Let's all do our part and continue to make this community safe by adhering to the speed limit and being mindful while driving through the neighborhood.

Whether walking your pet on property or playing with your pet in the yard, it is important to immediately clean up after your pet. Take along a baggie with you to pick up the waste and dispose of it properly. By taking a few simple steps to clean up after your pet, you can contribute to the beautification and safety of our community.

We also ask that please keep your pet on a leash at all times while on property. A leash is your pet's lifeline, protecting your pet from traffic and other unrestrained animals.

Mahalo for your cooperation!

MAINTENANCE CORNER

Plumbing 101

Flushing items such as flushable wipes, paper towels, feminine hygiene products, diapers, toys, etc., will cause toilets to clog and back-up into your home. We ask that you properly dispose of these items in a waste basket to prevent back-ups from occurring. Keep a plunger on hand for use on simple toilet clogs!

If you find yourself in a situation where your toilet is backing-up, immediately turn the water off at the valve below the flush tank, then contact our Maintenance Service Request line at 808-839-HELP (4357).

Maintenance Requests

As a friendly reminder, we have postponed responses to routine work orders and preventative maintenance requests until further notice. If there is an **urgent or emergency request**, we will be asking questions to identify any potential risk of exposure to COVID-19 to ensure the most appropriate response.

Please note our policy instructs all employees and 3rd party providers to stay home if they are ill or have been exposed to COVID-19. Please also be aware that as a precaution, our employees may utilize gloves, booties and masks while in the home. This is not indicative that these employees are infected with COVID-19.

STAY HOME, SAVE LIVES

Social Distancing Means...

Staying Home As Much As Possible

The more isolated you are, the lower your chance of catching and spreading COVID-19.

That means the virus will spread more slowly **because of you!**



SATISFACTS SURVEYS

Did you just move in or had a work order completed?

We want your feedback on our service!

Please don't forget to complete your Satisfacts Survey for a chance to win a \$50.00 Gift Card!

Surveys are sent directly via email from surveys@satisfacts.com

Our goal is to provide YOU, our resident with the best in service!