

Community Updates 17 April, 2020





As we continue to navigate COVID-19 and our "shelter in place" order we want you to

RESIDENT COMMUNICATION

know we are here for you and are working diligently to share with you and your family resources and guidance to get through this challenging time.

desires. Across the Hunt Military Communities portfolio this past week,

our service teams have made 200 homes ready for occupancy and available for new residents once PCS suspension is lifted, and responded to 1400 emergency and urgent service requests along with completing multiple exterior maintenance projects. Before responding to requests in homes that are known to have a confirmed or presumed COVID-19 occupant, or where a family member is experiencing flu like symptoms, community/corporate leadership are on

standby to talk with our teams to ensure a safe plan to respond is

developed and executed prior to the technician arriving at the home.

Our service teams remain at work to respond to Life, Health & Safety

service requests, and to assist with routine repairs virtually if your family

To ensure your safety and that of our maintenance team members, we have put into place some important protocols: • For all responses to your home, we are following CDC guidance

regarding face protection and sanitation measures. For all emergency/essential maintenance calls with no known symptoms or virus we will still use the following protocol:

- Use of a face mask or covering • Use of gloves before entering Use of hand sanitizer before entering and upon exiting
 - Sanitize any possible surfaces where the work is taking place

 - **LEASING TEAMS ARE WORKING** & AVAILABLE TO ASSIST YOU!



transmission.

Cloth face coverings should: • Fit snugly but comfortably against

• Be secured with ties or ear loops

Include multiple layers of fabric

the side of the face

CLOTH MASKS ARE BENEFICIAL!

How to Wear a Cloth Face Covering

While our leasing teams are working

question about an upcoming move,

phone number and one of our team

members will be happy to assist you. Note, since calls are forwarded to one

message so we can return your call as

number, you may need to leave a

soon as possible.

need to extend your lease or any other questions, please call the leasing office

remotely, they are working their normal office hours. If you have a

 Allow for breathing without restriction Be able to be laundered and machine

- dried without damage or change to shape
- CDC ON HOMEMADE CLOTH FACE COVERINGS CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain (e.g., grocery stores and pharmacies), especially in areas of significant community-based

from transmitting it to others. Cloth face coverings fashioned from household items or made at home from common materials at low cost can

be used as an additional, voluntary public health measure. Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.

The cloth face coverings recommended are not surgical masks or N-95

for healthcare workers and other medical first responders, as

recommended by current CDC guidance.

respirators. Those are critical supplies that must continue to be reserved

CDC also advises the use of simple cloth face coverings to slow the spread

of the virus and help people who may have the virus and do not know it

Should cloth face coverings be washed or otherwise cleaned regularly? How regularly?

> How does one safely remove a used cloth face covering? Individuals should be careful not to touch

> > their eyes, nose, and mouth when

hands immediately after removing.

removing their face covering and wash

cloth face covering?

Yes. They should be routinely washed

How does one safely sterilize/clean a

A washing machine should suffice in

properly washing a face covering.

depending on the frequency of use.





All schools are now engaged in online/remote learning and we realize this can be a struggle. We have been posting on Facebook some helpful tips and resources. **Parent's Guide for Remote Learning**

How You Can Help

1. Minimize Distractions

2. Set a Schedule 3. Communicate

4. Check-In

250+ Amazing Websites For Kids Learning at Home https://ecs.page.link/Td3CU

How to Find Great Learning Resources for Your Students During School Closures | Common Sense Education https://ecs.page.link/xVvzL

5 Ways to Keep All Students Connected for Distance Learning | Common **Sense Education**

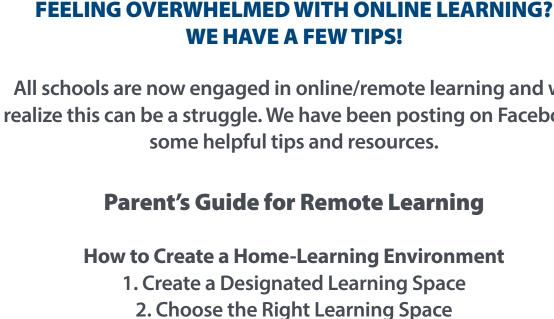
https://ecs.page.link/GybxD

You are a Rock Star! https://ecs.page.link/bZgTa

STAY CONNECTED WITH US!

As new information is being updated we want to make sure we keep you informed. As a general rule, all Hunt **Military Communities are** your resident email, please contact your community leasing office.

communicated with or wish to update We invite you to follow us on Facebook for daily games, information and contests. Each community has their own Facebook page or you may also



What You Will Need

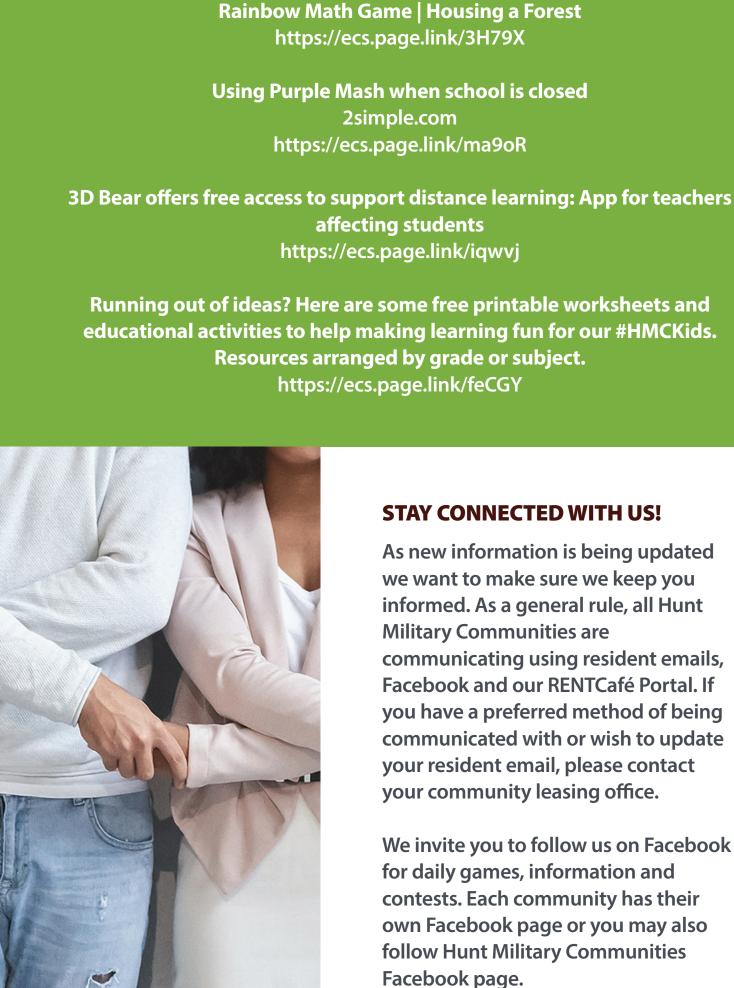
1. In-Home WiFi

2. Web-Accessible Device

2simple.com https://ecs.page.link/ma9oR

HuntMilitaryCommunities.com

communicating using resident emails, Facebook and our RENTCafé Portal. If you have a preferred method of being



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