

Community Updates

17 April, 2020



RESIDENT COMMUNICATION

As we continue to navigate COVID-19 and our "shelter in place" order we want you to know we are here for you and are working diligently to share with you and your family resources and guidance to get through this challenging time.

MAINTENANCE REQUESTS

Our service teams remain at work to respond to Life, Health & Safety service requests, and to assist with routine repairs virtually if your family desires. Across the Hunt Military Communities portfolio this past week, our service teams have made 200 homes ready for occupancy and available for new residents once PCS suspension is lifted, and responded to 1400 emergency and urgent service requests along with completing multiple exterior maintenance projects.

Before responding to requests in homes that are known to have a confirmed or presumed COVID-19 occupant, or where a family member is experiencing flu like symptoms, community/corporate leadership are on standby to talk with our teams to ensure a safe plan to respond is developed and executed prior to the technician arriving at the home.

To ensure your safety and that of our maintenance team members, we have put into place some important protocols:

- For all responses to your home, we are following CDC guidance regarding face protection and sanitation measures.
- For all emergency/essential maintenance calls with no known symptoms or virus we will still use the following protocol:
 - Use of a face mask or covering
 - Use of gloves before entering
 - Use of hand sanitizer before entering and upon exiting
 - Sanitize any possible surfaces where the work is taking place



LEASING TEAMS ARE WORKING & AVAILABLE TO ASSIST YOU!

While our leasing teams are working remotely, they are working their normal office hours. If you have a question about an upcoming move, need to extend your lease or any other questions, please call the leasing office phone number and one of our team members will be happy to assist you. Note, since calls are forwarded to one number, you may need to leave a message so we can return your call as soon as possible.



CLOTH MASKS ARE BENEFICIAL!

How to Wear a Cloth Face Covering

Cloth face coverings should:

- Fit snugly but comfortably against the side of the face
- Be secured with ties or ear loops
- Include multiple layers of fabric
- Allow for breathing without restriction
- Be able to be laundered and machine dried without damage or change to shape

CDC ON HOMEMADE CLOTH FACE COVERINGS

CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain (e.g., grocery stores and pharmacies), especially in areas of significant community-based transmission.

CDC also advises the use of simple cloth face coverings to slow the spread of the virus and help people who may have the virus and do not know it from transmitting it to others. Cloth face coverings fashioned from household items or made at home from common materials at low cost can be used as an additional, voluntary public health measure.

Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.

The cloth face coverings recommended are not surgical masks or N-95 respirators. Those are critical supplies that must continue to be reserved for healthcare workers and other medical first responders, as recommended by current CDC guidance.



Should cloth face coverings be washed or otherwise cleaned regularly? How regularly?

Yes. They should be routinely washed depending on the frequency of use.

How does one safely sterilize/clean a cloth face covering?

A washing machine should suffice in properly washing a face covering.

How does one safely remove a used cloth face covering?

Individuals should be careful not to touch their eyes, nose, and mouth when removing their face covering and wash hands immediately after removing.



FEELING OVERWHELMED WITH ONLINE LEARNING? WE HAVE A FEW TIPS!

All schools are now engaged in online/remote learning and we realize this can be a struggle. We have been posting on Facebook some helpful tips and resources.

Parent's Guide for Remote Learning

How to Create a Home-Learning Environment

1. Create a Designated Learning Space
2. Choose the Right Learning Space

What You Will Need

1. In-Home WiFi
2. Web-Accessible Device

How You Can Help

1. Minimize Distractions
2. Set a Schedule
3. Communicate
4. Check-In

250+ Amazing Websites For Kids Learning at Home

<https://ecs.page.link/Td3CU>

How to Find Great Learning Resources for Your Students During School Closures | Common Sense Education

<https://ecs.page.link/xVvzL>

5 Ways to Keep All Students Connected for Distance Learning | Common Sense Education

<https://ecs.page.link/GybxD>

You are a Rock Star!

<https://ecs.page.link/bZgTa>

Rainbow Math Game | Housing a Forest

<https://ecs.page.link/3H79X>

Using Purple Mash when school is closed

2simple.com

<https://ecs.page.link/ma9oR>

3D Bear offers free access to support distance learning: App for teachers affecting students

<https://ecs.page.link/iqwvj>

Running out of ideas? Here are some free printable worksheets and educational activities to help making learning fun for our #HMCKids.

Resources arranged by grade or subject.

<https://ecs.page.link/feCGY>



STAY CONNECTED WITH US!

As new information is being updated we want to make sure we keep you informed. As a general rule, all Hunt Military Communities are communicating using resident emails, Facebook and our RENTCafé Portal. If you have a preferred method of being communicated with or wish to update your resident email, please contact your community leasing office.

We invite you to follow us on Facebook for daily games, information and contests. Each community has their own Facebook page or you may also follow Hunt Military Communities Facebook page.